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GREEN BOOK

CAMBODIA
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Linking people to services...

GREEN BOOK

Linking People to Services

The CBNRM Learning Institute was contracted by the National Committee for Management of Decentralization and Deconcentration Reforms (with funding from Danida) to develop a service delivery Green Book handbook. It will be distributed to all commune/sangkat councils, districts/khans and provinces/municipalities.

The Green Book will contain relevant reference material in the field of natural resource management. It will be used by commune councils, and district and provincial administrations to guide their selection of services needed to address problems at the commune and village levels.

The data will be collected from each of the 24 provinces/municipalities of Cambodia. The Green Book will eventually be self-financing and advertising packages are available. The Test Edition will be published at the end of September 2007. It will be updated annually thereafter.

Green Book Layout

The Green Book is divided into six sections each represented by a different colour. This makes them easy to differentiate. The idea is that service seekers can use these sections to narrow down a search, or to ensure that they choose a service provider that is based nearby.

The sections list service providers as follows:

- by main category - Green Leaves
- by sub category - Red Leaves
- by province - Purple Leaves
- by organization - Grey Leaves
- by detailed information - Pink Leaves

A further section contains maps and other reference material - Blue Leaves. Information is presented in English and Khmer and users can search alphabetically in both languages.

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